

Notifications

When

Up to 5 email addresses can be entered in to FXLoader so that notification emails can be sent. Users can choose to receive an email for every run; or just in the case of errors, warnings or retries; or any combination of the three. Different runs can have different email addresses linked to them.

FXLoader's support email address is always set here and we strongly recommend it is kept so we can provide proactive support.

Examples of notification messages:

“WARNING: Did not find rates so had to go back to a previous date.”

This means that FXLoader couldn't find rates for the date requested but did find rates for a previous date (it will go back 4 days to look for rates).

“RETRY STAGE – Service Unavailable: For ERP load, service may be down temporarily.”

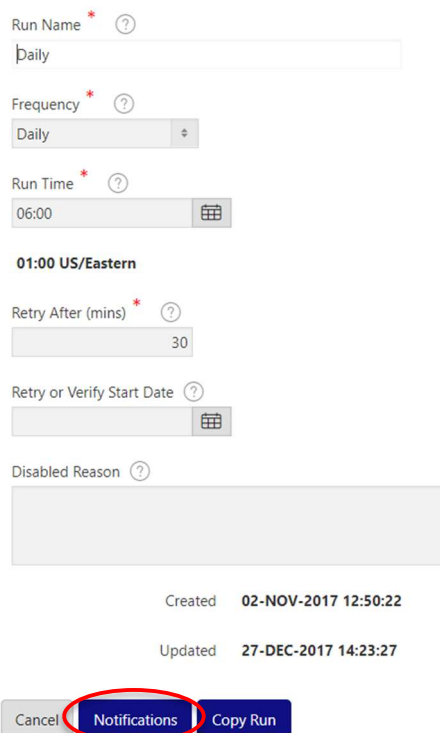
This means that the ERP environment was unavailable at the time of FXLoader's run, and lets you know that FXLoader will retry later.

**“ERROR: Job Stage failed with status: - No tries remaining so aborting
ERROR: Run Disabled to prevent trying again - Job ended in ERROR”**

This means that FXLoader has run out of retries so the job errored. It lets you know that the run has failed and will not run again until it is re-enabled within FXLoader.

To create a new Notification

1. Select the Run from the Runs page
2. Click the 'Notifications' button on the 'Run Detail' page



Run Name * ⓘ
Daily

Frequency * ⓘ
Daily

Run Time * ⓘ
06:00

01:00 US/Eastern

Retry After (mins) * ⓘ
30

Retry or Verify Start Date ⓘ
[Calendar icon]

Disabled Reason ⓘ
[Text area]

Created 02-NOV-2017 12:50:22

Updated 27-DEC-2017 14:23:27

Cancel Notifications Copy Run

3. Click the 'Add Row' button

Home / Runs / Run Detail /
Run Notifications

<input type="checkbox"/>	Email Address	On Error	On Retry	On Warning	All Runs	Send CSV	Created Date	Created By	Last Update Date	Last Update By
<input type="checkbox"/>	support@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	27-DEC-2017 16:48:20	FXLADMIN	11-APR-2018 09:50:35	FXLADMIN

Cancel Delete Apply Changes **Add Row**

4. Enter the email address which you would like to receive notifications

Home / Runs / Run Detail /
Run Notifications

<input type="checkbox"/>	Email Address	On Error	On Retry	On Warning	All Runs	Send CSV	Created Date	Created By	Last Update Date	Last Update By
<input type="checkbox"/>	support@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	27-DEC-2017 16:48:20	FXLADMIN	11-APR-2018 09:50:35	FXLADMIN
<input type="checkbox"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(null)		(null)	

Cancel Delete Apply Changes Add Row

5. Select the criteria for which notifications you want the recipient to receive

If 'All Runs' is selected then there is no need to tick any of the other boxes. If 'All Runs' is not selected then any combination of 'On Error', 'On Retry' and 'On Warning' can be chosen.

6. Click the 'Apply Changes' button.

Run Notifications

<input type="checkbox"/>	Email Address	On Error	On Retry	On Warning	All Runs	Send CSV	Created Date	Created By	Last Update Date	Last Update By
<input type="checkbox"/>	support@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12-MAY-2022 12:15:11	FXLCLAURENTIU	12-MAY-2022 12:15:11	FXLCLAURENTIU
<input type="checkbox"/>	tony@fxloader.com	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	26-MAY-2022 09:03:04	FXLCSIMON	26-MAY-2022 09:08:53	FXLCSIMON

Cancel Delete Apply Changes **Add Row**

7. Send CSV feature.

If you would like to receive a csv file of rates for a run then the 'Send CSV' box should be ticked.

Note: a CSV file will be sent according to the other selection criteria, i.e. if you have ticked 'On Error' only, you will only receive the CSV file for runs which end in error. Thus, the Send CSV feature is most commonly used in conjunction with the 'All Runs' selection.

8. To enter more email addresses repeat steps 3-6.

To amend an existing Notification

1. Select the Run from the Runs page
2. Click the 'Notifications' button on the 'Run Detail' page
3. Make the required amendments and click the 'Apply Changes' button

Home / Runs / Run Detail /
Run Notifications

<input type="checkbox"/>	Email Address	On Error	On Retry	On Warning	All Runs	Send CSV	Created Date	Created By	Last Update Date	Last Update By
<input type="checkbox"/>	support@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	27-DEC-2017 16:48:20	FXLADMIN	11-APR-2018 09:50:35	FXLADMIN

Cancel Delete **Apply Changes** Add Row

To delete a recipient from the Notifications list

1. Select the Run from the Runs page
2. Click the 'Notifications' button on the 'Run Detail' page
3. Check the box next to the email address you wish to delete, and then click the 'Delete' button

Run Notifications

<input type="checkbox"/>	Email Address	On Error	On Retry	On Warning	All Runs	Send CSV	Created Date	Created By	Last Update Date	Last Update By
<input type="checkbox"/>	laurentiu@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	26-MAY-2022 09:03:04	FXLCSIMON	26-MAY-2022 09:03:04	FXLCSIMON
<input checked="" type="checkbox"/>	simon@fxloader.com	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	26-MAY-2022 09:03:04	FXLCSIMON	26-MAY-2022 09:03:04	FXLCSIMON
<input type="checkbox"/>	support@fxloader.com	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12-MAY-2022 12:15:11	FXLCSLAURENTIU	12-MAY-2022 12:15:11	FXLCSLAURENTIU

Cancel **Delete** Apply Changes Add Row